

Wollaton East &
Lenton Abbey
Area Committee
Ward Performance
Report
April to June 2013



Neighbourhood Development Officer Pauline Dorey

Introduction

- The WELA ward has a growing diverse community in Lenton Abbey with 74% white British and 6% other white some of whom have English as another language and others of mixed heritage, Black British and Caribbean and Asian origin. The 2012 Insight and 2010 ONS statistics are slightly skewed by the transient student population mainly studying at University of Nottingham.
- Wollaton Park estate has a hidden community of disabled children, young people and older adults and due to caring responsibilities have pockets of fuel poverty.
- In the top 10% nationally of SOA's for Crime and Disorder and Income Deprivation affecting children. However reported crime figures have generally fallen across the ward compared to the previous year.
- Wollaton Park estate have seen a growing number of HMO's and are experiencing increasing problems with their landlords.
- Ongoing car parking and traffic issues across the Ward

Wollaton East and Lenton Abbey - Ward Priorities

Theme	Priority	Key Actions	Outcome	Lead
SAFER	To reduce antisocial behaviour To improve awareness of Domestic Violence issues amongst partners To reduce violent dog attacks in Lenton Abbey Increase visibility of the Police	Co-ordinate work of Neighbourhood Services, Community Protection, Police & NCH. NCH Environmentals Produce DV and other support services Info packs for partners Organise DV training for partners and volunteers Action Planning at NAT meetings. Awareness Campaign. Dog Control Order started October 2012. Continued Awareness and Enforcement Campaign Community Engagement Activities	NAT Problem Solving meetings resolving actions and identifying hotspots Fencing installed Feb/March Collated March Will be implemented in July Review of waste sites and aggressive dogs, continue operations Inspector Wilson speaker at WPRA Spring Event	Locality Management Locality Management, NDVF Locality Management, NDVF Locality Management, Community Protection Locality Management, Police NPBT
NEIGHBOUR- HOODS	To reduce parking problems in the ward To tackle levels of fly tipping and untidy gardens by landlords of HMO's	Experimental TRO pilots currently being planned. Community consultation undertaken HMO Ward Walks in April Monitor progress at monthly NAT meetings	Experimental TRO pilots currently being planned in LA. New community consultation underway in Wollaton Publicise Dog Fouling Awareness Campaign in Jan 2013	

Wollaton East and Lenton Abbey - Ward Priorities

Theme	Priority	Key Actions	Outcome	Lead
NEIGHBOUR-HOODS	Reduction of dog fouling Ensure the views of local people assist in setting priorities	Implementation of Dog Order. Review of need for additional bins in key sites Ongoing community and partner consultation on Ward Plan and Wensor Ave Allotment project. Ward Plan - Plan Partners and residents workshop even . Ongoing consultation with citizens, tenants and residents & VCS organisations/ groups	Currently being planned in NCH Environmentals 2013-14 budget	Locality Managem ent
FAMILIES	Support work of Community Associations and community groups Help support community organisations and groups to develop new activities in the ward	Recruitment and training of new Management Committee and Volunteers. Planning - work with vols and Family and Community Team for After School Club and New Junior Youth Club at Sheila Roper Community Centre. Currently developing new publicity of ward contacts to advertise existing activities. Developing new activities for older people Painting community centre	Management Committee members completed Qiick Books and MC training. New Volunteers recruited and training completed. New Junior Youth Club and After School Club at Sheila Roper Community Centre starting. New funding secured. Currently being developed Arranged for May/ June	Locality Managem ent Family and Communit y Team, VCS partners organisati ons/ groups Uni of Nott'm

Wollaton East and Lenton Abbey - Ward Priorities

Theme	Priority	Key Actions	Outcome	Lead
HEALTH	Promote healthier lifestyles and improve awareness of health issues. Promote opportunities for tackling fuel poverty.	New publicity and advertising existing activities which promote wellbeing and reduce social isolation. Developing new health activities for older people. As a result of successful Week of Action Tasters Developing new fitness and Women's Wellbeing classes Energy Switch Advice Sessions	Ongoing distribution of activities and health information Decade of better health Funding applic completed. New health activities starting for over 50's in Wollaton Park estate & Raglan Court, LA. Decade of Better Health Funding Applic completed April W of Action, 12th April and	Locality Managem ent, Health Promotion , VCS partners Locality Managem ent
WORKING	Increase awareness of training and employment opportunities & advice.	Training/ employment opportunities Bulletin sent to all partners. Hope Nottingham developing Employment Pathway, training and personal development for local citizens Employment and Volunteering Advice info stalls and recruitment Delivery of training In WELA for local volunteers, VCS partner organisations, partners staff and local citizens	other meetings/ events Regular bulletins sent Funding applications being submitted. 14th March Week of Action event NCH Tenants Academy, Safeguarding training completed Future training being developed.	Locality Managem ent Hope Nottingha m, Employm ent Service NCVS Uni of Nottm, Locality Managem ent

Event	Lead Partners	Date/Time	Venue
Hillside Local Issues Group LAG	Neighbourhood Policing	3 rd April, 24 th July, 5- 6pm	St Mary's Church Hall, Wollaton Hall Dr,
Hillside Local Issues Group LAG	Neighbourhood Policing	3 rd June, 2-3pm	Wollaton Park Community Centre
Wollaton Park Residents Assoc	Wollaton Park Residents Assoc	20 th February, 7.30pm	Wollaton Park Community Centre,
Wollaton Park Residents Assoc	Wollaton Park Residents Assoc	20 th March, 7.30pm	Wollaton Park Community Centre,
Wollaton Park Residents Assoc, Spring Public Meeting with speakers	Wollaton Park Residents Assoc	17 th April , 7.30pm	Wollaton Park Community Centre,
Lenton Abbey Residents Assoc LAG	Lenton Abbey Residents Assoc LAG	6 th March, 7pm	Sheila Roper Community Centre
WELA Partners Ward Planning Workshop Event	Locality Management	Thursday 10 th January, 9.30 - 11.30am	Sheila Roper Community Centre
Budget Consultation Meeting (2 nd Phase)	Locality Management, Councillors	23 rd January, 6.30- 8.30pm	St Mary's Church Hall, Wollaton Hall Dr

Event	Lead Partners	Date/Time	Venue
WELA NAT	Locality Management	Wednesday 6 th February, 12.30pm	Sheila Roper Community Centre
WELA NAT	Locality Management	Thursday 7 th March, 10am	Sheila Roper Community Centre
Ward Plan Consultation	Locality Management	Various 2013	Across Lenton Abbey and Wollaton Park estate
Experimental TRO - Resident Parking Consultation	Locality Management, Councillors	February 2013	Woodside Road
NCH Environmentals Resident Consultation	NCH, Locality Management, Councillors	February 2013	Across Lenton Abbey
Spring Event	Locality Management, Sheila Roper Community Association	Saturday 6 th April	Sheila Roper Community Centre

Event	Lead Partners	Date/Time	Venue
Week of Action Planning Meetings	Locality Management, Partners	6 th February, 1.30pm, 27 th Feb 3pm	Sheila Roper Community Centre
Community Consultation on Scheme changes	Locality Management, Councillors, Lilian Greenwood MP	7 th February 10.30am, 19 th February, 10am	Raglan Court and Lime Tree Court
NCH Area 7 Panel	NCH,	20 th February, 12-2pm	Wollaton Park Community Centre
Week Of Action 11 th March (HMO Ward Walks	Locality Management, Councillors, Partners, Resident groups	11th March 9.30am 14 th March, 10.45am	Wollaton Park estate Lenton Abbey
Week Of Action – site clearance and leveling	Neighbourhood Services, NCH, Community Payback	Monday 11 th March	Wensor Ave Old Allotment Site, LA

Event	Lead Partners	Date/Time	Venue
Week Of Action - Pop- Up Police Station	Police and other enforcement partners	Tuesday 12 th March, 11am- 2pm	Farndon Green, Wollaton Park
Week Of Action – Safer Houses Initiative Home Fire Safety Checks	Notts Fire and Rescue Service	Tuesday 12 th March	Lenton Abbey
Week Of Action- Pop- Up Police Station	Police and other enforcement partners	Thursday 14th March, 10am-12	Sheila Roper Community Centre
Week Of Action – Large WEEE, bulky waste and Small WEEE collection	Locality Management, Waste and Recycling Management, City Services, CPO	Thursday 14th March, 7am-12, Thursday 14th March, 10am- 2pm	Lenton Abbey Sheila Roper Community Centre
Week Of Action –Over 50's Health event	Locality Management, Raglan Housing Assoc community organisations, partners	Thursday 14 th March 9.45am	Lime Tree and Raglan Court, LA

Event	Lead Partners	Date/Time	Venue
Week Of Action –Over 50's Health event	Locality Management, WPRA, community organisations, partners	Thursday 14 th March, 10.30am	Bluecoat School Annex, Wollaton Park Estate
Week Of Action – Pop- Up Information Event	Locality Management, community organisations, partners, Energy Team, NCH, Notts Fire and Rescue	Thursday 14th March, 10am-12	Sheila Roper Community Centre
Week Of Action – School Assembly Fire Safety Talk	Notts Fire and Rescue Service	Thursday 14th March,	Bluecoat School Annex, Wollaton Park Estate
Week Of Action – Children, young people and families event	Locality Management, Community and Family Team, Sheila Roper CC, Notts Fire and Rescue, partners	Thursday 14 th March, 4-6pm	Wensor Ave Old Allotment Site, LA
Week Of Action- undercover Dog Fouling operations	Community Protection	Various early morning	Wollaton East and Lenton Abbey ward

Events Delivered

Event	Lead Partners	Date/Time	Venue
Week Of Action- Pop- Up Police Station	Police and other enforcement partners	Friday 15th March, 4 - 6pm	Wollaton Park Community Centre

Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
Week of Action – Partners Evaluation and Outcomes Meeting	Locality Management, Police community organisations, partners, Energy Team, NCH, Notts Fire and Rescue	10 th April, 12.30pm	Sheila Roper Community Centre

Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
Welfare Reform and Energy Switch One To One Advice sessions	Locality Management, welfare Advice Service, NCH, Nottingham Energy Partnership	Friday 12 th April, 2 - 6pm	Sheila Roper Community Centre
WELA NAT	Locality Management	Wednesday10 th April, 1.30pm	Sheila Roper Community Centre
WELA NAT	Locality Management	Thursday 2 nd May, 10am-12	Sheila Roper Community Centre
WELA NAT	Locality Management	Wednesday 5 th June, 12.30pm	Sheila Roper Community Centre
NCH Area 7 Panel	NCH,	17th April, 12- 2pm	Sheila Roper Community Centre
Resident Family Picnic Event	Wollaton Park Residents Association	Monday 27 th May, 12 noon	Farndon Green, Wollaton Park Estate
Lenton Abbey Fun Day	Lenton Abbey Friends and Fun Day Association (LAFFDA)	Saturday 6 th July, 1-5pm	Lenton Abbey Park

Ward Walks

Area/Estate	Date/Time	Meeting Point
Manton Crescent (North), Wensor Avenue, Lenton Abbey	18 th April, 10.45am - 11.45am	The Blossoms, Woodside Road
HMO focus across Wollaton Park estate	Monday 29 th April, 9.30am -11am	Farndon Green, Wollaton Park
Middleton Boulevard (North half) Wollaton Park estate	Thursday 9 th May 10.45am - 11.45am	Middleton Boulevard, Wollaton Park
North half of Woodside Rd + Lenton Abbey Park , Lenton Abbey	Thursday 13 ^h June, 10.45am - 11.45am	The Blossoms, Woodside Road

Community Meetings

Group	Date	Venue
Lenton Abbey Friends and Fun Day Association (LAFFDA)	23 rd April, 6.30pm	Sheila Roper Community Centre
Lenton Abbey Friends and Fun Day Association (LAFFDA)	21 st May, 6.30pm	Sheila Roper Community Centre
Sheila Roper Community Assoc AGM	16 th April, 7pm	Sheila Roper Community Centre
Sheila Roper Community Assoc MC	28th May, 10am	Sheila Roper Community Centre
Lenton Abbey Residents Assoc LAG	1 st May, 7pm	Sheila Roper Community Centre
Wollaton Park Residents Assoc	17 th April, 7.30pm	Wollaton Park Community Centre
Wollaton Park Residents Assoc	15 th May, 7.30pm	Wollaton Park Community Centre
Wollaton Park Residents Assoc	19 th June, 7.30pm	Wollaton Park Community Centre
Hillside Local Issues Group LAG	3 rd June, 2-3pm	Wollaton Park Community Centre
Hillside Local Issues Group LAG	24 th July, 5-6pm	St Mary's Church Hall, Wollaton Hall Dr,
Nottingham Action Group	24 th April, 6.30pm	Rose and Crown Function Room, Derby Road

Finance

Ward Councillor Budgets

Total amount allocated up until 31st March 2013 £ 2,896 Applications pending Budget remaining unallocated £ 17,300 (includes underspend from 11/12)

Community Safety and Wellbeing Fund unallocated £14,749

Area Capital Fund

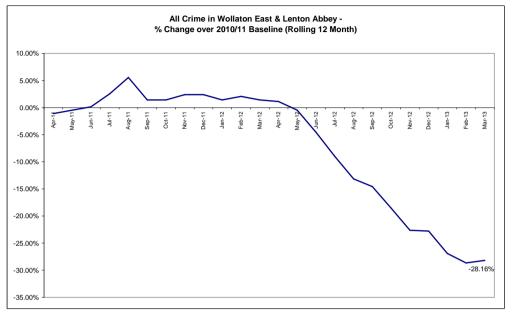
Total amount allocated to date £ 59,506

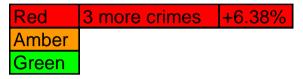
Budget remaining unallocated as of 31st March 2013 £8,038 (inc. of 2012-2013 allocation)

NCH Environmentals

Awaiting quotes for works in Phase 3
Total amount allocated up until 31st March 2013 £ 21,269
Budget remaining unallocated £ 4,196 (includes underspend from 11/12)

Crime

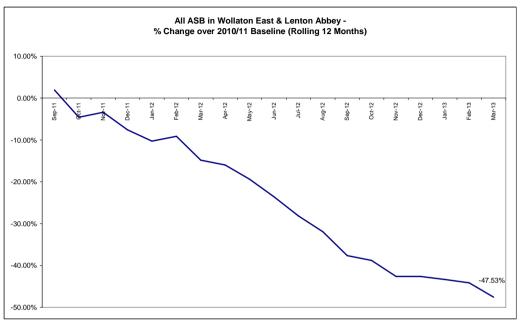


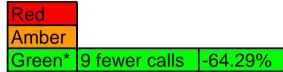


*Refers to March 2013 compared to March 2012

- •The above baseline graph compares the *rolling* 12 month total of crime in Wollaton East and Lenton Abbey (WELA) to a *fixed* 12 month 2010/11 baseline. The graph shows that the current 12 month total is showing a reduction of 28.16% against the baseline.
- •In March 2013 there was an increase of 6.38% (3 crimes, see above RAG rating) compared to March 2012.
- •Year to date (compared to the corresponding period last year) all crime in WELA is down 29.06%.

AII ASB



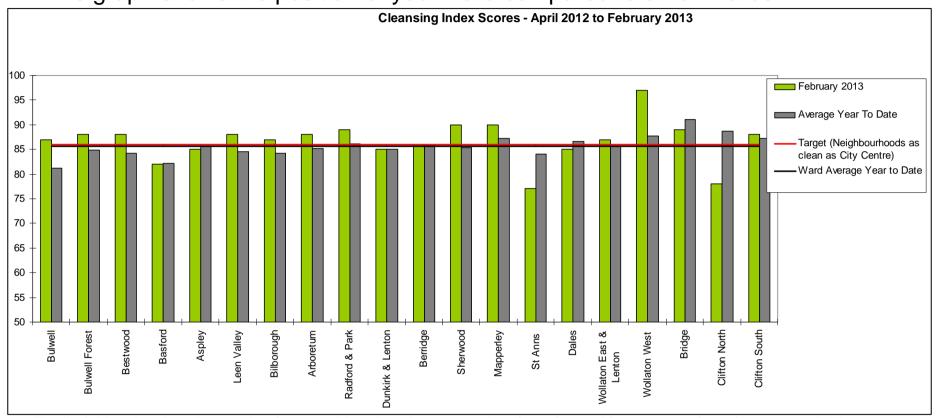


*Refers to March 2013 compared to March 2012

- •The above baseline graph compares the *rolling* 12 month total of ASB in WELA to a *fixed* 12 month 2010/11 baseline. Performance on this measure continues to improve at a steady pace.
- •In March 2013 there was a reduction of 64.29% (9 calls, see above right RAG rating) compared to March 2012.
- •Year to date (compared to the corresponding period last year) ASB in WELA is down 38.39%.

Cleanliness Index

This graph shows the position of your ward compared to other Wards



The "neighbourhood as clean as the city centre" benchmark target on cleanliness is to achieve a score of 86% in every ward. The 86% target is shown in red in the above graph.

To calculate the Cleanliness Index (CI) an agreed number of transects are surveyed across an area covering a range of land types. Each site surveyed is awarded a cleanliness grade based on a 7 point scale from A to D where Grade A: - no litter, and Grade D: - heavily littered. The maximum possible score of 100 is achieved when all sites achieve Grade A.

The Code of Practice for Litter and Refuse (COPLAR) requires councils to strive to reach an 'acceptable' standard of cleanliness (grade B or better) across the Council area. Grade A is the ultimate goal and is how a site should be immediately after sweeping but is almost impossible to maintain for any length of time. For example, a grade A site is completely free of litter – one cigarette butt takes it down to B+.

To achieve the manifesto commitment of Neighbourhoods as clean as the City Centre a target of 86 is required as that was the CI for the City Centre in May 2011. To give some context if all areas surveyed achieved a grade 'B' standard, this would equate to a cleanliness index of 67. 18

Cleanliness Index

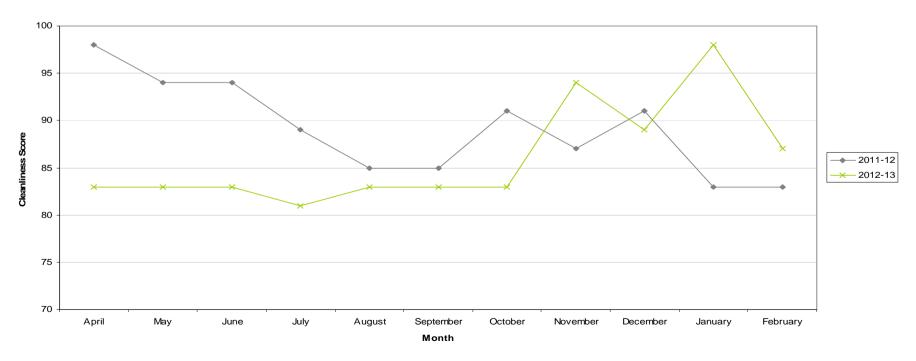
Cleanliness Index
Score

Performance compared to previous year

Performance compared to neighbourhoods target of 86

- •All data refers to a comparison with the previous year's month
- •It is proposed that performance over time graphs be used for each indicator
- •Historic data for comparison is not available for dog fouling

Cleanliness Index - Wollaton East & Lenton Abbey

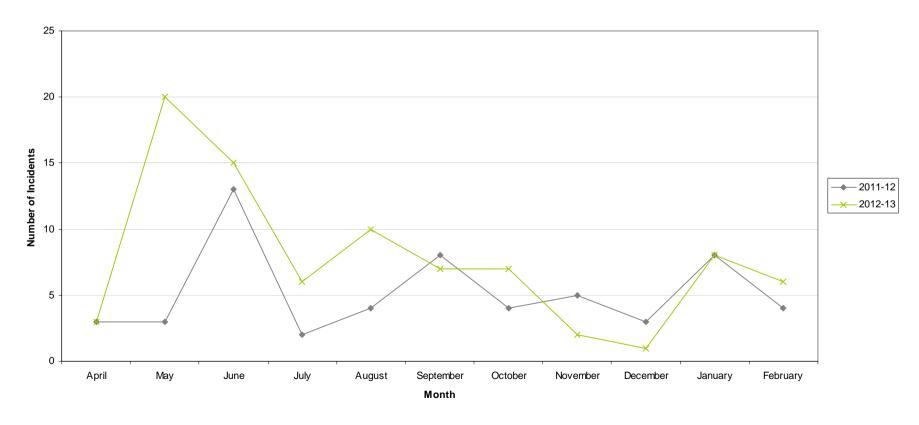


Graffiti Reports

RED	6 incidents	Increase of 2
AMBER		
GREEN		

- •All data refers to a comparison with the previous year's month
- •It is proposed that performance over time graphs be used for each indicator
- •Historic data for comparison is not available for dog fouling

Incidents of Graffiti - Wollaton East & Lenton Abbey



Fly Tipping

RED

AMBER

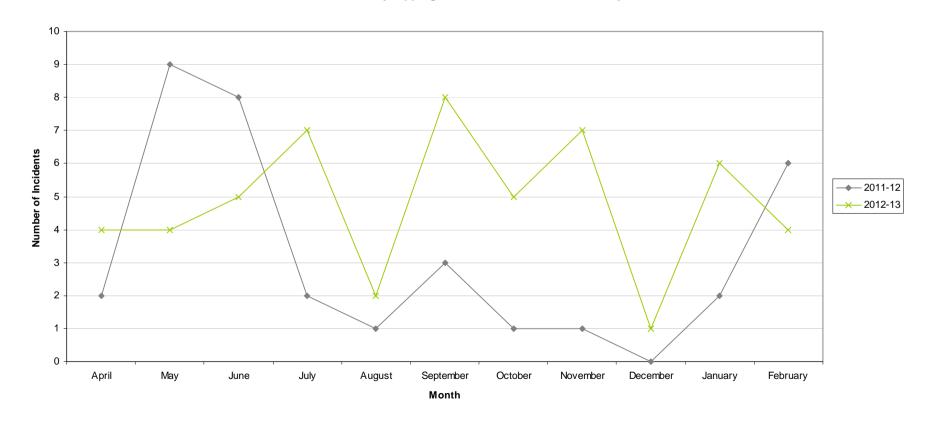
GREEN

A incidents

Decrease of 2

- •All data refers to a comparison with the previous year's month
- •It is proposed that performance over time graphs be used for each indicator
- •Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping - Wollaton East & Lenton Abbey



Unemployment Rate

Unemployment in City wards, February 2013

				Change in	n last	Change i	n last
Area	Feb-13						r
	Number	Rate	City Rank	Number	%	Number	%
Arboretum	859	7.3	8	23	2.8	31	3.7
Aspley	1,230	10.9	1	57	4.9	-21	-1.7
Basford	737	6.6	9	20	2.8	-33	-4.3
Berridge	1,095	7.5	7	30	2.8	5	0.5
Bestwood	1,069	9.4	3	38	3.7	-26	-2.4
Bilborough	806	7.7	6	43	5.6	-17	-2.1
Bridge	687	6.6	9	18	2.7	-91	-11.7
Bulwell	1,114	10.2	2	10	0.9	29	2.7
Bulwell Forest	479	5.3	14	18	3.9	-42	-8.1
Clifton North	426	4.8	16	8	1.9	15	3.6
Clifton South	540	6.2	12	11	2.1	-25	-4.4
Dales	928	8	5	54	6.2	18	2
Dunkirk and Lenton	249	2.3	19	-2	-0.8	-38	-13.2
Leen Valley	367	5.3	14	28	8.3	-9	-2.4
Mapperley	721	6.5	11	-3	-0.4	-30	-4
Radford and Park	779	4.1	17	7	0.9	-32	-3.9
Sherwood	594	5.5	13	35	6.3	-40	-6.3
St Ann's	1,276	9.3	4	31	2.5	-12	-0.9
Wollaton East and Lenton Abbey	151	1.5	20	14	10.2	-2	-1.3
Wollaton West	266	2.9	18	15	6	17	6.8

Source: ONS claimant count February 2013 (from Nomis)

This is an edited version of a report produced by: Geoff Oxendale, Information and Research Officer, Nottingham City Council. Claimant count of Job Seekers Allowance (JSA) is used as a proxy measure for unemployment.

Housing

Wollaton East and Lenton Abbey Ward - Housing



Anti-social behaviour - Aspley (Wollaton East Lenton Abbey Ward)

Indicator	Current	2010/11	2011/12			
	Target	Value	Value	Value	Status	Trend
% of ASB cases resolved - Aspley	97.6%	94.14%	95.85%	99.28%		•
% of ASB cases resolved by first intervention - Aspley	75%	-	-	87.5%		n/a

Empty properties - Wollaton East and Lenton Abbey Ward

Indicator		2010/11	2011/12	2012/13		
ilidicator	Target	Value	Value	Value	Status	Trend
Average void re-let time for Wollaton East & Lenton Abbey Ward (calendar days)	26	35.49	19	34.17		•
Number of lettable voids Wollaton East & Lenton Abbey Ward	-	1	5	8		-
Number of empty properties awaiting decommission in Wollaton East & Lenton Abbey Ward	-	0	1	1	<u>#</u>	-

Estate star ratings (from Tenant Service Inspectors)

Indicator	2010/11		2011/12		2012/13		
	Value	Status	Value	Status	Value	Status	Trend
Estate star rating - Lenton Abbey	3 Star	②	3 Star		3 Star	②	-
Estate star rating - Wollaton Park	3 Star	②	3 Star	②	3 Star	②	_

Housing

Rent Collection - Bilborough

Indicator		2010/11	2011/12		2012/13	
indicator	Target	Value	Value	Value	Status	Trend
Rent charged that has been collected - Bilborough office area	100.2%	99.8%	101.7%	100.6%	②	1

Key:

Performance on or exceeding target

Performance below target

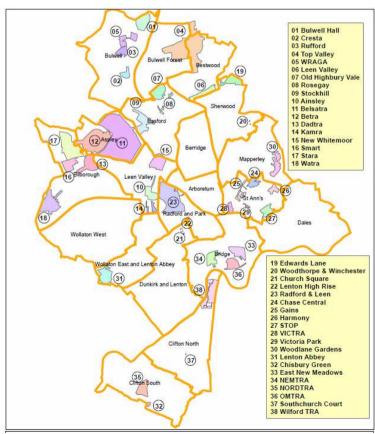
Data only performance indicator

Performance has improved compared to two years ago

Performance has deteriorated compared to two years ago

Performance unchanged

Map of Tenants and Residents Associations by Ward



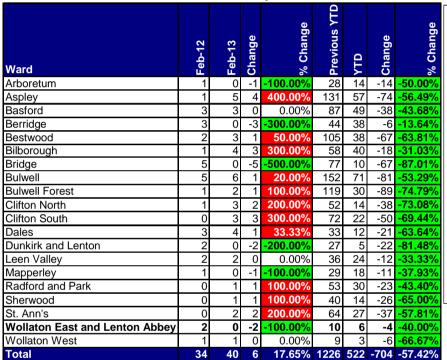
Housing

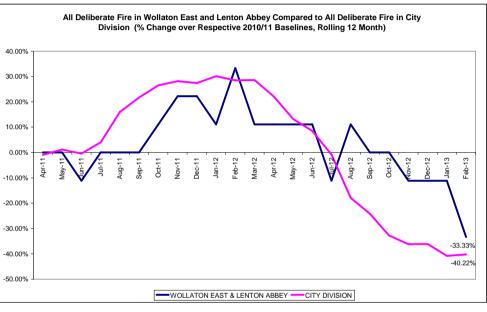
Performance indicator definitions

Performance indicator	Definition
% of ASB cases resolved	This performance indicator monitors the proportion of ASB cases that Nottingham City Homes has successfully resolved. Data for this indicator is not available by ward and is reported by Housing Office.
% of ASB cases resolved by first intervention	This performance indicator monitors how many ASB cases Nottingham City Homes resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.
Average void re-let time (calendar days)	This performance indicator monitors how many empty properties Nottingham City Homes has re-let and the length of time is has taken. The void period is the number of calendar days including the day after the old tenancy ends right through to and including the day before the new tenancy starts.
Number of lettable voids	This performance indicator monitors the number of empty properties which are available for re-letting. Lettable empty properties are those which will receive repair work and then be let to a new tenant.
Number of empty properties awaiting decommission	This performance indicator monitors the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.
Estate star ratings	Nottingham City Homes Tenant Inspectors monitor the condition of estates and rates them according to a zero, one, two and three star standard. The estates are monitored every three months with a selection of streets (determined by tenants) covering all 42 estates.
Rent charged that has been collected	This performance indicator measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported by Housing Office.

Fire

Table: Volume of Deliberate Fires by Ward





- •The above table shows volume of deliberate (primary and secondary) fires in the 20 wards. In February 2013 there were 0 fires in WELA. Year to date deliberate fires in WELA are down 40% (4 fires, compared to the corresponding year).
- •The graph on the right shows a *rolling* 12 month total of deliberate fires in WELA against the *fixed* 2010/11 baseline. The performance of the City Division against *its* baseline has also been shown for comparison purposes.

Methodology

Data has not been audited or verified and therefore must only be used as a reflection of crime.

Crime data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Where a ward boundary overlaps with the City Centre, crime data and ASB calls relating to the City Centre have been removed.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.